



# The Kerala State Women's Development Corporation Ltd.

Dept. of Women & Child, Govt. of Kerala  
CIN: U91990KL1988SGC004978  
GST No. 32AABCK3817B1Z7



## THE KERALA STATE WOMEN'S DEVELOPMENT CORPORATION LTD.

(A Govt. of Kerala undertaking)

Corporate Office, First Floor, Transport Bhavan Building, East Fort,  
Attakulangara P. O, Trivandrum 695023.

Tel:0471-2454570, www.kswdc.org

### Notification no. KSWDC/EA2/2939/181/2017 (1) Dated 01.08.2024

The Kerala State Women's Development Corporation Ltd., A Govt of Kerala Undertaking working for the social and economic empowerment of women of the State, invites applications from qualified and competent professionals (**women** candidates) for the post of **Senior Call Support Agent** on contract basis, for the purpose of running a 24x7 helpline service for women located at Thiruvananthapuram.

Sl No	Name of Post	Qualification	Remuneration (Per month)	No. of vacancy
1	Senior Call Support Agent (SCSA)	<b>Essential</b> : PG in Social Work/Degree in Law form recognized university. <b>Experience</b> - 2 Years post qualification experience in handling women and child issues/social service sector/ counselling/public health/public administration and relations / legal services/labour welfare/research/BPO experience.	Consolidated pay for Rs.18,000/-	1 no.(open -1)

**Note:** Proficiency in Malayalam and English is essential. Proficiency in other regional languages and Hindi is desirable.

**Age:** Age limit for application shall be 38 years as on 01.01.2024. Age relaxation is applicable as per rules.

**General conditions:** 1) Selected candidates for posts shall be required to work in **three** shift systems, as necessitated by the nature of service.

2) Candidates meeting the requirements at the time of notification shall **apply online**.

Registered & Corporate Office:

1st Floor, Transport Bhavan, East Fort,  
Attakulangara P.O., Pin - 695023  
Thiruvananthapuram, Kerala

E : head@kswdc.org

P : 91 94960 15015, 94960 15016

T : 91 471 2454570, 471 2454585

www.kswdc.org

Payment of fees : An amount of Rs.202/- (incl. GST) to be paid through NEFT.

Name : The Kerala State Women's Development Corporation Ltd.

A/C no. : 0745102000003186

IFSC code : IBKL0000745

Bank : IDBI, Ulloor branch

**Last Date of Application Submission 5:00 pm 16.08.2024**



Sd/-

Managing Director